

H-1B Cap Electronic Registration FY 2023: Frequently Asked Questions

I accidentally selected the wrong account type. Can I change it?

Unfortunately, the only way to correct this is to create a new account with a new email address. Please follow the steps below to create a new account and contact the paralegal assigned to your case to provide us with the updated email.

I do not have a myUSCIS account. How do I create one?

Please click sign up [here](#) and follow the instructions to create your account. Once you have created and verified your account, it is very important you select **“I am an H-1B Registrant”** (should appear as the third option) under Account Type. Do not click “File a registration” as our office will handle this step.

Once our office has prepared the registrations for your company, we will send you a passcode. You will then be required to login and enter the passcode under “Enter representative passcode.”

USCIS created an [instructional video](#) on this process, but please note only the first 60 seconds of the video will be applicable to your account type.

Our company’s signatory has changed since last year. Do I need a new account?

If only the signatory has changed, but the company contact for your registrations remains the same, you do not need to create a new account. However, if the contact for your registrations has changed and their email is no longer in use, you will need to create a new account following the instructions above.

I entered my email correctly, but I have not received any emails from USCIS. What should I do?

Please add MyAccount@uscis.dhs.gov to your contacts & try again. Additionally, please double check your spam box.